



A special message from Harry Hayes, Harry L. Hayes Plumbing, Inc., regarding the Coronavirus (COVID-19)

Harry L. Hayes Plumbing, Inc. is all about keeping your home safe. We were doing that years before anyone had heard of the coronavirus and we will be doing it once the coronavirus threat has ended. Here are steps we are taking to limit exposure to the virus for you, your family, our team and their families.

1. We have confirmed that none of our team members have traveled outside of the United States or to any of the current outbreak regions in the last several weeks.
2. We are insisting that a team member with any symptoms of any respiratory illness or fever stay home and not return to work until cleared by a physician.
3. To ensure no one has a fever, we are checking each team member's temperature every working morning. If anyone has a fever, we will promptly send them back home and instruct them to consult a physician.
4. We are instructing all team members to wash hands multiple times each day and after every service call. We are making that possible by providing them fresh soap and water in all service vehicles.
5. Before entering your home, each plumbing technician will wash their hands with soap and water, wear a new pair of disposable gloves and a new pair of disposable shoe covers.
6. We are cancelling service calls to homes where someone is quarantined, has any symptoms of a respiratory illness or has a fever.

While I am 100 percent convinced our great nation will effectively deal with this virus, the prudent thing for all of us is to follow the advice of health officials.

For the latest update about Coronavirus and additional information to keep your workplaces, homes and schools safe, please visit:

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>